

# Newsletter

# Tabs *FM*

## November/December 2008

### New Services...

To compliment our software product, we are constantly looking for collaboration with other suppliers to further our offer. To this end, we have forged three interesting supplier links to enhance **Tabs Mobile Solutions**.

### Hardware

Following successful trials, we highly recommend the "Optican H19-A" as a superb device for mobile staff using Tabs for pocket PC. Employing the latest Microsoft mobile technology, the Optican is stylish and rugged, boasting a powerful built-in scanning functionality for barcodes.

The scanning function is extremely easy to use via dedicated "scan" buttons and the overall performance, form and function of the Optican Unit is very impressive.

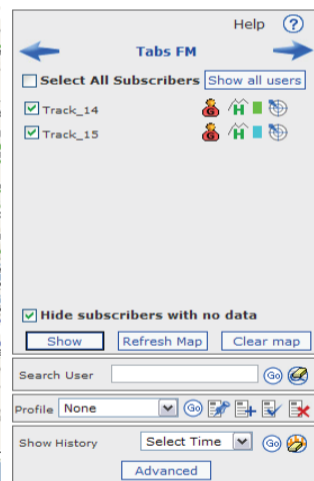
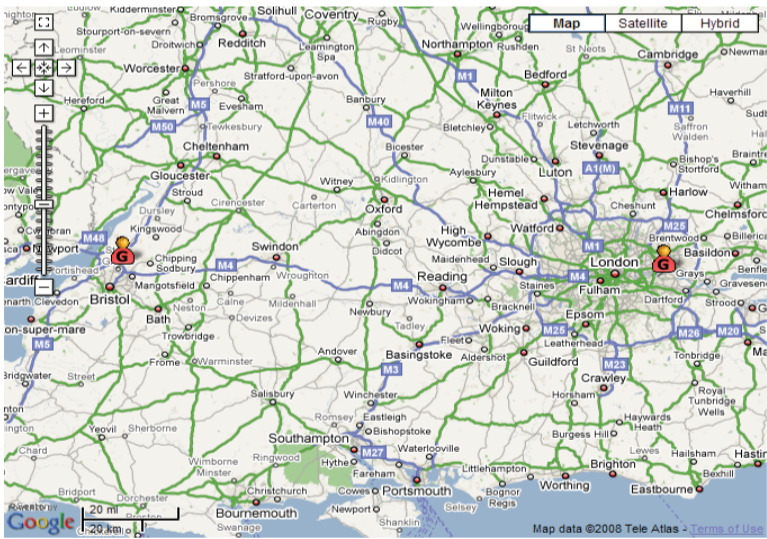
Please contact us for further information.



### Communication

Our new Push-To-Talk (PTT) service allows field engineers to keep in constant touch with base and other defined users. Using existing mobile phones instead of two-way radios, PTT minimises the number of devices carried by staff, thus reducing costs and bulk. PTT is a business radio service that uses GSM, which allows instant communication on a one-to-one basis or throughout defined user groups, configurable by an administrator. It will prove a valuable tool for lone workers.

Another tremendous benefit of PTT is the ability to track and locate devices via web interface using GPS. This function can greatly reduce response times to reactive work, aiding first class customer service. We are using PTT ourselves and will be pleased to demonstrate to all interested parties. Why not track us down!



### Barcode Labels

We now have a supplier of customisable and durable asset labels. Offering a variety of label sizes, types and colour pallets, (see sample images), we should be able to provide the label of your choice. Please contact us if you require a sample pack of available labels.



*"Change is coming" Barack Obama*

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### **Olympia... Total Workplace Management Show**

As always, large events of this type bring us into contact with a wide variety of interesting people. The communication on a show stand is a two way function. We are not only presenting the benefits of our system to potential clients, but also paying close attention to their views and needs.

We have gleaned some very useful feedback from the market place which has given us some new development goals. At the same time we have been able to offer potential solutions to many organisations who feel the need to move on from their current positions.

The recurrent themes this year were performance, efficiency and customer service. Of course the real key to achieving improvement in these areas is based on people and attitudes, but a brilliant software package, such as Tabs, is an extremely valuable tool to have in your locker!

### **Tabs Intranet...New Features**

We have added two optional features to our Intranet Help Desk request page:

Drop down box for Work Type

Drop down box for Job Description

These features can be switched off. Many clients want to give more scope to clients/users to define their requests in greater detail.

### **Welcome...**

We are pleased to welcome some new members to the team...

West Lothian College  
West Herts College  
The British Home  
Fox Williams  
Concorde Interiors  
Circuit Electrical  
Sewell Group  
Benenden School  
Calber Facilities Management Limited

It is rewarding when we receive positive referrals from existing clients. Keep them coming, we enjoy being this busy! We are expanding our own staff to address the constant expansion of our client base and hope to have a new Tabs Training Manager in the very near future.

*"Its always good to have another string to your bow" James Ellis*